



HumanNet

a Human Network that makes all the difference



Brief Company Profile

Calidad Internacional
ISO 9001:2008





HumanNet

WHO ARE WE ?...

HumanNet is a HR Services Company that was born in Chile in the year 2000. It is formed by multidisciplinary team of professional consultants with a strong and extensive experience within the fields of Human Resources, Administration, Sales, Marketing, Logistics Management and Operational Areas.

Recently HumanNet started an expansion process to develop its business into South America region, keeping its main presence in Chile as Head office, and having Colombia as a main branch office. Peru, Ecuador and Panama are also being considered on the track, indirectly for now, but by delivering suitable quality services through our official local partners that shares with us same principles & values.

Likewise in Brazil and Argentina we can operate through our strategic partnership signed in 2013 with one of the most important Global firms in HR Services: GI-Group (from Italy).

Nowadays and since a couple of years, HumanNet has average earnings for about USD\$ 10 million, and its revenues has been growing step by step according to a well thought and responsible master Plan, which is just about to begin a new and more mature stage.

Actually, this professional and human collaboration network consists of more than 800 people (staff and outsourced workers), who day to day make efforts to be a real contribution of value to activities and businesses of our customers. In this scenario we want to introduce ourselves, get alignment with your goals and take your challenges as if they were our own. So working with this in mind we can assure that you should have in your hand a competitive and efficient tool towards improving business and results.





WHAT WE DO

Recruitment, Search & Selection of suitable Talent for the required position from a broad scope of different profiles: from clerical and operational positions up to mid levels staffing, and also including management and professionals positions with fine searching.

Provide the optimal solutions for **Permanent and Temporary Staffing** from our own database and different networks, with a strong administrative platform for hiring and payroll processes. “The right person for the right job position”, is our specialty.

Business Process Outsourcing (BPO): Managing and controlling the complete outsourced process that customers require to focus on their own core business. From Operational projects, to Outsourcing Sales & Marketing.

Executive Head Hunting: We provide a highly professional service that is tailored exactly to your requirements to locate specialized Talent at senior management and board level.

HR Consultancy & Research. Work field and investigation designs, Market Research, Management Reports for Strategic board decisions. Organizational Climate Studies, 360° Performance Evaluations for collaborators, Salary Surveys, Mystery shopper, etc.

Career Development and Training: Retaining talent and improving or expanding in-house key competencies. We assist developing rich learning experiences that aim to build main skills & competencies, in order to achieve corporate objectives and improve current employees' performance, in turn better future prospects for their own professional growth.



OUR PROCESS MAP





HumanNet

OUR BEST SUCCESS

WHY CUSTOMERS SHOULD PREFER WORK WITH US?

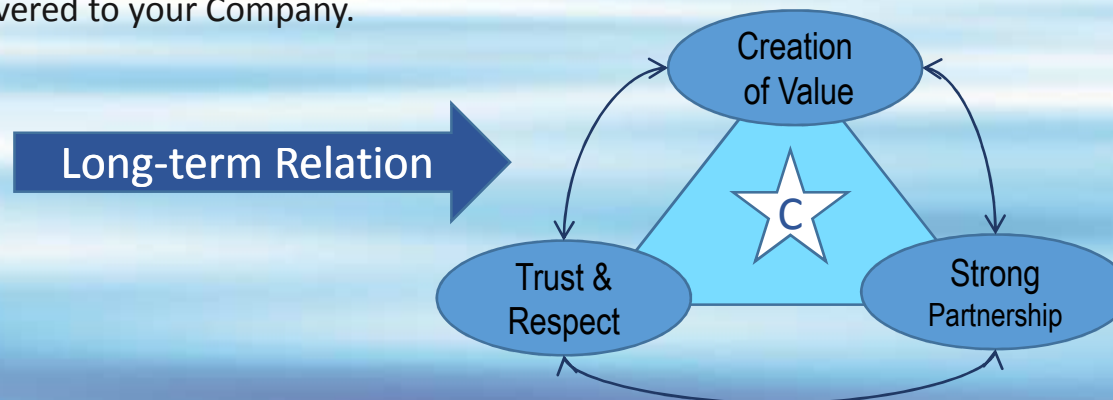
- One of HumanNet's core values is to establish relationships that are based on **Respect, Honesty, Trust** and mutual **Commitment**.
- We are deeply committed to ensuring that **our staff is happy and fulfilled** in their job positions.
- One of the important achievements obtained in 2009, was HumanNet's **Certification in Quality Standards**: the Chilean Standard N° 2909 (NCh2909:2004), and the ISO 9001:2008.
- Because of **our deep insight and ample experience in a rich variety and diversity of fields** in the Local market, where we have performed successfully, such as: Industrial, Finance Business, Services, IT, Mining, Retail, Logistics, Government Agencies, etc.
- Due to our **flexibility and our essential DNA with which we face every new project** or challenge, we begin by studying all the specifics of each case, and by being free of previous paradigms to avoid paralyzing both innovation & creativity to find new solutions.
- We establish a **close, committed and long term relationship with our clients**, getting to know their own processes, values and their general corporate philosophy & culture.
- Because **we listen to the clients of our clients**, thereby getting involved in the day to day issues and constantly giving them valuable feed-back and solutions.





OUR PERSPECTIVE IN LONG TERM RELATIONSHIPS

- We would like to reach a **long term commercial relation** with your Company, which should allow us to be a key partner for your business, by both understanding your main interests and also your daily work, in order to achieve together the core targets of both companies.
- We are committed to create and always maintain a **climate of trust** and mutual respect, promoting with our actions and effort a clear, free and direct communication.
- We wish to be an **important and strong ally** for your Company in the successful achievement of its mission, and through our quality performance also help to reach the recognition of the market and community, within any joint venture that we may have.
- We want to be real collaborators in the solution of any challenge concern to HR and Organizational Management, and to be **active agents in the creation of value** through the services delivered to your Company.





OUR QUALITY POLICY ISO 9001:2008 Certified

It is a core for HumanNet Policy to offer a multi-services platform, that could facilitate and relieve the commercial, operational and administrative processes of our clients, making them more efficient, and keeping in mind their essential Values & Principles framework, as a unique corporate culture.

That's why we are based on the following declared Quality Policy:

- **QUALITY SERVICE** Versatile, personalized, fast and agile to find solutions, in order to add real value to the specific needs for every Company that requires same.
- **PRIORITY ON HUMAN RELATIONS** based on Respect, Honesty & Trust in our mutual Commitment.
- **BEST BALANCE IN COST-BENEFIT** to encourage a Business Vision which really cares about all parties will be satisfied.
- **TRAINED AND QUALIFIED STAFF** to encourage the improvement and constant development of our staff.
- **QUALITY MANAGEMENT SYSTEM** Applying a modern, methodic, systematic and effective methodology to perform daily tasks, which also promotes innovation in every single process.
- **SUSTAINABLE GROWTH** To push the continuous development of our own Company, coupled with the proper control and profitability for the owners and/or stockholders.





OUR PRINCIPLES AND VALUES

- Maximum Liability
- Full proof Honesty
- Respect for others and for ourself
- Collaboration intention, always and in everything
- Humble Attitude for Personal learning and growth
- Focus on Customer
- Initiative and productivity that contribute to the objectives
- Perseverance to carry and finish what have been started
- Truth and sincerity as a Way of Life
- Unity and Fellowship in the team
- Personal order and what is in your environment
- Austerity, resource optimization and savings throughout





HumanNet

CUSTOMERS

Some Companies that have chosen us:





ALIANZAS / PARTNERSHIPS





CONTACT US...

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PARTNERS IN

Brazil – Argentina - Peru – Ecuador – Panama – Guatemala – Mexico

¡Gracias!

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We are inviting people to join us...

WATCH THIS VIDEO !

