



PEOPLE ACHIEVING
AN OUTSTANDING DIFFERENCE

BRIEF COMPANY PROFILE



HUMANNET
UNIMOS TALENTO Y TRABAJO



HUMANNET

WHO WE ARE

A HUMAN
PROFESSIONAL
NETWORK COMMITTED
WITH HIGH QUALITY SERVICE

HumanNet is an HR Services Company that was born in Chile in the year 2000. It is formed by multidisciplinary team of professional consultants, who has a strong and extensive experience within the whole HR Management field. Search & Selection, Hiring, Payroll Administration, Sales, Marketing, Logistics, industrial Operations, etc. are comfortable fields for our team.

Recently HumanNet started an expansion process to develop its business into SouthAmerica region, keeping its main coverage in Chile as Head Office, and having Colombia as a main branch office. Peru, Ecuador and Panama are also being considered on the track, indirectly for now, but by delivering suitable quality services through our official local partners that shares with us same principles & values.

Likewise in Brazil and Argentina we can operate through our strategic partnership signed in 2013 with one of the most important Global firms in HR Services: GI-Group (from Italy).

Since a couple of years back, HumanNet has annual average earnings for about USD\$ 10 million, and its revenues has been growing step by step according to a well thought and responsible master Plan, which is just about to begin a new and more mature stage.

This professional and human collaboration network consists of more than 800 people, who day to day make efforts to be a real contribution of value to activities and businesses of its customers. Settled with these basis in mind, we'd loved that you know us, and give us the opportunity to be align with your goals, and to take your challenges as if they were our own. We are focus on being a competitive tool towards improving business and results.



HUMANNET
UNIMOS TALENTO Y TRABAJO



HUMANNET

WHAT WE DO

SOLUTIONS
FOR A BETTER
WORLD OF
WORK

- ✓ **RECRUITMENT, SEARCH & SELECTION** of suitable Talent for the required position from a broad scope of different profiles: from clerical and operational positions up to mid levels staffing, and also including management and professionals positions with fine searching.
- ✓ Provide the optimal solutions for **PERMANENT AND TEMPORARY STAFFING** from our own database and different networks, with a strong administrative platform for hiring and payrolling processes. *"The right person for the right job position"*, is our specialty.
- ✓ **BUSINESS PROCESS OUTSOURCING (BPO)**: Managing and controlling the complete outsourced process that customers require to focus on their own core business. From Operational projects, to Sales & Marketing outsourcing.
- ✓ **EXECUTIVE HEAD HUNTING**: We provide a highly professional service that is tailored exactly to your requirements to locate specialized Talent at senior management and board levels.
- ✓ **HR CONSULTANCY & RESEARCH** Work field and investigation designs, Market Research Management Advice for Strategic board decisions. Labor Climate Studies, 360° Performance Evaluations for collaborators, Salary Surveys, Mystery shopper, etc.
- ✓ **CAREER DEVELOPMENT AND TRAINING**: Retaining talent and improving or expanding in-house key competencies. We assist developing rich learning experiences that aim to build main skills & competencies, in order to achieve corporate objectives and improve current employees' performance, in turn better future prospects for their own professional growth.



HUMANNET
UNIMOS TALENTO Y TRABAJO



WHY CUSTOMERS SHOULD PREFER WORK WITH US? **OUR BEST SUCCESS**

**A CONFIDENT
RELATIONSHIP
PROMOTING MUTUAL
DEVELOPMENT**

- ✔ One of HumanNet's core values is to establish relationships that are based on Respect, Honesty, Trust and mutual Commitment.
- ✔ We are deeply committed to ensuring that our staff is happy and fulfilled in their job positions.
- ✔ An important achievement is the constantly renewal of our Certification in Quality Standards: Chilean Standard N° 2909 (NCh2909:2004), and the ISO 9001:2008, since 2009 with non stop improvement.
- ✔ Because of our deep insight and ample experience in a rich variety and diversity of fields in the Latam market, we are actually being successful players in sectors such as: Industrial, Finance Business, Services, IT, Mining, Retail, Logistics, Government Agencies, etc.
- ✔ Within our essential DNA it is an over rated flexibility, which allow us to face every new project as a unique challenge. We start studying all the specifics of each case, being free of previous paradigms to avoid paralyzed mind, and to recharge both innovation & creativity to find new solutions.
- ✔ We establish a close, committed and long term relationship with our clients, getting to know their own processes, values and their general corporate philosophy & culture.
- ✔ Because we listen to the clients of our clients, thereby getting involved in the day to day issues and constantly giving them valuable feed-back and solutions.



HUMANNET
UNIMOS TALENTO Y TRABAJO



HUMANNET PROCESS MAP

IMAGINATIVE THOUGHT,
PRIORITIES
DEFINITION, THEN
ACTION TO SUCCEED

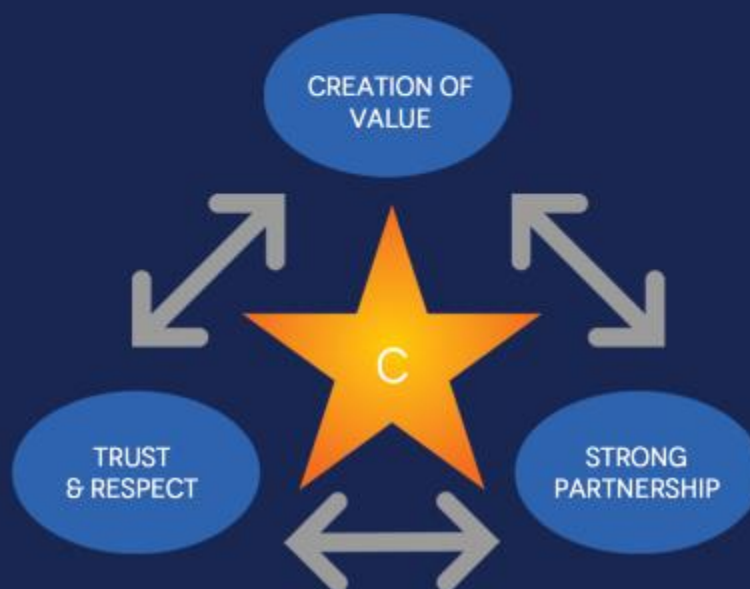




OUR PERSPECTIVE IN LONG TERM RELATIONSHIPS

LIKE THE CARE FOR A SEED
**WE TAKE CARE
OF RELATIONS
DEVELOPMENT**

- ✔ We would like to reach a long term commercial relation with your Company, which should allow us to be a key partner for your business, by both understanding your main interests and also your daily work, in order to achieve together the core targets of both companies.
- ✔ We are committed to create and always maintain a climate of trust and mutual respect, promoting with our actions and effort a clear, fluid and direct communication.
- ✔ We wish to be an important and strong ally for your Company in the successful achievement of its mission, and through our quality performance also help to reach the recognition of the market and community, within any joint venture that we may have.
- ✔ We want to be real collaborators in the solution of any challenge concern to HR and Organizational Management, and to be active agents in the creation of value through the services delivered to your Company by us.





ISO 9001:2008 CERTIFIED

OUR QUALITY POLICY

REACHING
EXPECTATIONS
FOR A SATISFACTION
EXPERIENCE

It is a core for HumanNet Policy to offer a multi-services platform, that could facilitate and relieve the commercial, operational and administrative processes of our clients, making them more efficient, and keeping in mind their essential Values & Principles framework, as a unique corporate culture.

That's why we are based on the following declared Quality Policy:

- ✓ **QUALITY SERVICE** Versatile, personalized, fast and agile to find solutions, in order to add real value to the specific needs for every Company that requires same.
- ✓ **PRIORITY ON HUMAN RELATIONS** based on Respect, Honesty & Trust in our mutual Commitment.
- ✓ **BEST BALANCE IN COST-BENEFIT** to encourage a Business Vision which really cares about all parties will be satisfied.
- ✓ **TRAINED AND QUALIFIED STAFF** to encourage the improvement and constant development of our staff.
- ✓ **QUALITY MANAGEMENT SYSTEM** Applying a modern, methodic, systematic and effective methodology to perform daily tasks, which also promotes innovation in every single process.
- ✓ **SUSTAINABLE GROWTH** To push the continuous development of our own Company, coupled with the proper control and profitability for the owners and our main stakeholders.



HUMANNET
UNIMOS TALENTO Y TRABAJO



OUR PRINCIPLES **AND VALUES**

A SHORT LIST
OF PRINCIPLES
THAT SHOWS THE
CORE OF IDENTITY

- ✔ Maximum Liability.
- ✔ Full proof Honesty.
- ✔ Respect for others and for ourself.
- ✔ Collaboration intention, always and in everything.
- ✔ Humble Attitude for Personal learning and growth.
- ✔ Focus on Customer.
- ✔ Initiative and productivity that contribute to the objectives.
- ✔ Perseverance to carry and finish what have been started.
- ✔ Truth and sincerity as a Way of Life.
- ✔ Unity and Fellowship in the team.
- ✔ Personal order and what is in your environment.
- ✔ Austerity, resource optimization and savings throughout.



HUMANNET
UNIMOS TALENTO Y TRABAJO



HUMANNET PARTNERSHIPS

STRATEGIC ALLIANCES



MEMBERSHIPS



AFFILIATIONS





HUMANNET

UNIMOS TALENTO Y TRABAJO

HEAD OFFICE: ROMÁN DÍAZ 2161, ÑUÑO A / SANTIAGO DE CHILE
PHONE: +56 2 2840 1650

COLOMBIA BOGOTÁ: CARRERA 13 N° 90-20, OF. 204 / TELÉFONO: 57-1 300 3740
MOBILE: 300 311 59 47 / 310 673 37 26

PARTNERS IN: BRAZIL / ARGENTINA / PERU / ECUADOR
PANAMA / CENTRAL AMERICA / MEXICO

INFO@HUMAN-NET.CL
WWW.HUMAN-NET.CL

